

# Strategic Plan 2017-2019

**Our Mission:** *Partnering for equity and justice*

**Our Vision:** *Together we achieve justice*

COMMUNITY	CONNECTION	EXCELLENCE & SUSTAINABILITY
<i>Delivering a client and community focused service</i>	<i>Engaging in effective partnerships and collaborations</i>	<i>Building on strong foundations to secure a vibrant and sustainable organisation</i>
<p>Utilise an evidence-based approach to better understand legal need in our community and inform service delivery.</p> <p>Enhance the reach of our service through web-based initiatives.</p> <p>Expand our services into areas of unmet legal need.</p> <p>Review and enhance inter-agency referral pathways.</p>	<p>Build on and develop new strategic alliances and relationships to extend the reach of our services and influence.</p> <p>Deliver community development and legal education projects and programs in partnership with other services and education institutions.</p> <p>Deliver legal services in partnership with other service providers.</p> <p>Increase awareness of the Centre's value and build on our strong brand and reputation.</p>	<p>Diversify our funding and revenue streams.</p> <p>Develop a framework to measure the impact of our services and to inform our service delivery model.</p> <p>Upgrade technology to increase effectiveness and efficiency.</p> <p>Maintain strong governance, organisational and management systems.</p> <p>Maintain accreditation and other accountability requirements.</p>